

December 11, 2020

[REDACTED]
[REDACTED]
[REDACTED], MT [REDACTED]

Dear [REDACTED],

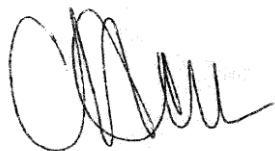
On October 13, 2020 we became aware, that on the same day, your electronic medical record was accessed by a clinician in violation of Providence's policies. The information accessed, as it relates to you, included your full name, address, phone number, date of birth, dates of service, medical history, and treatment information related to services received at St. Joseph Medical Center Polson.

Please note that neither your Social Security number, nor any other financial information was viewed or affected by this incident.

In accordance with our policy, we have taken the appropriate corrective action with this caregiver. We value and respect your privacy, and we sincerely apologize for this incident. Providing you and your family medical and related services is a privilege. We try very hard to earn your trust and that includes protecting your personal information.

Should you have any questions or concerns please contact Jennie Kitterman, Privacy Investigator, at (425) 230-0259 or contact the Providence Integrity Hotline at 1-888-294-8455.

Sincerely,



Cambria Haydon

Chief Privacy Officer